

Futrading Terms and Conditions

Before finalizing your purchase, we ask you to read and fully comply with our terms and conditions presented below, read carefully, if you have any questions please contact us.

Just below, SELLER will be specified as Futrading.com and BUYER as our customer.

1. ABOUT PURCHASES AND METHODS OF USE:

The SELLER is responsible for the correct receipt of the contracted product. The entire amount requested must be transferred to the BUYER's FIFA Ultimate Team account.

1.1 There is no deadline for withdrawing your product after purchase. The CLIENT can order his product whenever he wants, after making the payment.

1.1.1. Upon receipt of the product, the BUYER must use the largest amount possible to purchase players. This must be done within 1 hour after the transfer. The balance available in the BUYER's FIFA ultimate team account must remain as low as possible for 24 hours after the transaction. After that period, you can use it again normally.

1.1.2. Although we deliver 99% of orders in less than 20 minutes, our maximum delivery time is 48 working hours.

1.1.3. The BUYER must be aware of the terms of use of the FIFA ultimate team, where the transfer of coins is not allowed. Therefore, the BUYER assumes no responsibility for the risks of the operation.

1.1.4. The SELLER reserves the right to suspend the BUYER's activities on the website at any time, but never failing to honor the commitment if it has already been signed before the suspension.

2. ABOUT SALES AND FORMS OF USE

2.1. Futrading.com also acts as a buyer of the product offered on the website. Any CLIENT can become a seller by registering for it.

2.2 The CLIENT, when in the form of a seller, must follow all instructions for carrying out transfer operations safely. You should never provide non-real data as it may compromise the security of the transaction.

2.3 The CLIENT (seller) must be aware of the terms of use of the FIFA ultimate team, where the transfer of coins is not allowed. Therefore, the CLIENT, as a seller, assumes no responsibility for the risks of the operation.

2.4 Futrading.com reserves the right to suspend the activities of the CLIENT (seller) on the website at any time, in case any action that compromises the transaction is identified.

2.5 In order to execute the sales INSURANCE, the CLIENT, when in sales activity, must record the operations on video, making the execution of the transfer procedures visible and clear. The SITE can request the recordings if there are any complaints in the procedure. The videos to serve as insurance of the transaction, must contain the negotiated values fully visible (Name of

the player, model of the card, initial price, buy now and duration). If it is not possible to view any of these data in the video, the insurance will not be triggered.

2.6 The CLIENT will receive his payment as soon as the operation is considered complete in the system. This occurs in the vast majority of cases within 24 hours. However, the maximum period for releasing the balance can be up to 14 working days after the operation.

2.7 The amount receivable by the customer (seller) is subject to fees and operating costs charged by the payment processor site Paypal or other.

2.8 Futrading.com works with an intelligence system that prioritizes the "best" salespeople to direct sales. Factors considered are: Time of operation as a seller on the site, Average time to complete deliveries, Total deliveries made, Number of complaints in the operations carried out, among others.

3. ABOUT PRODUCT DELIVERY:

3.1 The product itself is a digital currency that operates only within the ULTIMATE TEAM game mode of FIFA, a football game manufactured by Eletronic Arts. To access the product, it is necessary to have 1 (one) FIFA game, 1 (one) Club registered in the ultimate team mode, 1 (one) console (video game), and internet connection.

3.2 Deadline for the delivery of products may be up to 48 business hours (ie, not included on Saturdays, Sundays and holidays), counted from the order status listed as PAID, the site may send products on non-working days.

3.3 If the order occurs later than 48 working hours, contact the website as soon as possible to receive compensation.

3.4 The reason the deadline can be so long is that we have moments of great demand peaks, possible maintenance failures on the website and platforms (PSN, LIVE, ORIGIN and EA) that can occur during the delivery process.